

# Installing & Configuring Constant Contact for Salesforce



#### For **Professional & Group** Editions

This guide is to help you install Constant Contact for Salesforce. It is recommended that you read this document and follow the steps closely. You should note that some configuration steps may vary depending on the version of Salesforce that you are running. (*Professional, Group, Enterprise,* or *Unlimited*)

## Step 1: Install Constant Contact for Salesforce.

- 1. Log into your Constant Contact account.
- 2. Click the Contacts tab.
- 3. Select **Import Tools** from the **My Contacts** section of the screen.
- 4. Click Salesforce.
- 5. Click **Go to AppExchange** this will bring you to a page within the *Salesforce App exchange*.
- 6. Click the Get It Now button.
- 7. Click production for the environment.
- 8. You will be prompted to log in to your Salesforce account.
- 9. After you log into your Salesforce account follow the installation instructions within Salesforce.

**Note:** During the installation, you will be asked if you want to ignore "Apex test failures" You will need to check this box.

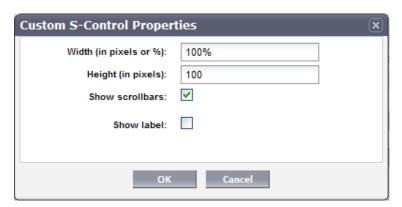
Ignore Apex test failures that may cause the installed application not to function properly

# Step 2: Add the Upload to CTCT button for Contacts.

- 1. Click **Setup** at the top of the page
- 2. Under the App Set-up section of the menu click Customize> Contacts>Search Layouts
- 3. On the Search Layouts page look for the layout column and locate Contacts List View.
- 4. Click Edit.
- 5. You will see two columns, **Available Buttons** and **Selected Buttons**.
  - -Select Upload to CTCT in the Available Buttons list.
  - Click **Add Button** and then click the **Save** button to make your changes complete.

#### Step 3: Add Campaign History for Contacts

- 1. Click **Setup** at the top of the page.
- 2. Under the App Setup section of the menu click Customize> Contacts> Page Layouts
- 3. Look for Contact Layout and Click Edit
- 4. In the right hand portion of the page, click VisualForce Pages in the upper right portion of the page
- 5. Drag the **ContactCampaign** item to a single column of the page.
- 6. Click the edit properties wrench stochange how the page appears to the user
  - It's recommended that you use the following settings



7. Click **OK** to save your settings

## Step 4: Set the Email Optout Field for Contacts:

This step is necessary for placing an optout field into the contact details page. This will help ensure that the user can manage and maintain an up-to-date list of members who have opted out of your subscription.

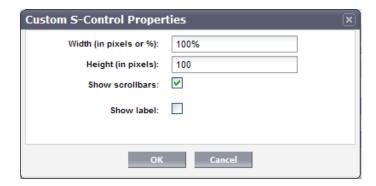
- 1. Click on **Setup** at the top of the page.
- 2. On the left hand side of the page under App Setup, click Customize > Contacts > Page Layouts.
- 3. Click on Edit next to the name, Contact Layout
- 4. Locate **Email Optout** from the **Contact Layout** section and drag it into the **Contact Information** Section.
- 5. Click Save in the Pay Layout Properties

#### Step 5: Add the Upload to Constant Contact Button for Leads

- 1. Click **Setup** at the top of the page.
- 2. Under the App Set-up section of the menu click Customize> Leads>Search Layouts.
- 3. On the Search Layouts page look for the layout column and locate Leads List View.
- 4. Click Edit.
- 5. You will see two columns, Available Buttons and Selected Buttons.
  - -Select Upload to CTCT in the Available Buttons list.
  - Click **Add Button** and then click **the Save button** to make your changes complete.

#### Step 6: Add Campaign History for Leads

- 1. Click **Setup** at the top of the page.
- 2. Under the App Setup section of the menu click Customize> Leads> Page Layouts
- 3. Look for Leads Layout and Click Edit
- 4. In the right hand portion of the page, click **VisualForce** Pages in the upper right portion of the page.
- 5. Drag the **Lead Campaign** item to a single column of the page.
- 6. Click the edit properties wrench stochange how the page appears to the user.
  - It's recommended that you use the following settings



## Step 7: Set the Email Optout for Leads

This step is necessary for placing an optout field into the lead details page. This will help ensure that the user can manage and maintain an up-to-date list of members who have opted out of your subscription.

- 1. Click on **Setup** at the top of the page.
- 2. On the left hand side of the page under App Setup, click Customize > Leads> Page Layouts.
- 3. Click on Edit next to the name, Lead Layout
- 4. Locate Email Optout from the Lead Layout section and drag it into the Lead Information Section.
- 5. Click Save in the Pay Layout Properties